

GENERAL SALES CONDITIONS TO RETURN WITH A SIGNATURE

The **reservation** is considered as **definitive** as soon as **the payment on account has been received and through the signature** by the customer of the sales conditions.

The payment of the whole stay, lodging and cableway services, renting of the skiing equipment, is required **IMPERATIVELY 30 days before arrival**. The complete file of the customer will be available at the hostel at the checking-in.

No sale of service is made on site; if needed, the cableway passes, the renting of additional material, will be bought on location by the customer **at the basic price at the relevant service providers**.

The Bellachat hostel cannot be taken as responsible for any force majeure, act of God, acts of another or failure of a service provider.

PRICE

Any registration is considered as definitive on reception of the payment on account. **In case of payment by credit card with remote debit, please give us written acceptance** (e-mail, fax) and report the references of the card by phone only.

The services provided are proposed for **a limited duration and a specified number of persons (children included)** according to the terms of the reservation.

INSURANCE

It's up to the customer to secure himself against any rental risk he may incur (check that he owes a holiday insurance). The Bellachat hostel assumes no responsibility in case of robbery, damage and burglary on the hired location.

CONDITIONS OF CANCELLATION

Any cancellation must be notified with written notice

Any modification of a stay shall be adjusted according to the valid rate of the moment

If the customer does not take possession of the scheduled housing at the date of beginning of the agreement, this housing may be hired immediately. The customer would remain bound to pay the balance of the agreement if it has not been hired. If it has been partly hired, the failing customer would remain bound to pay only the difference.

INTERRUPTION OF STAY

Any interrupted stay or any furnishing not used after the attachment date (1st day) by the fact of the customer, for any reason whatsoever, cannot give rise to any refund.

In case of dispute, the court of Annecy is acknowledged as the only competent.

The leaseholder, after examination of the general conditions, accepts them and signs with full knowledge of the facts.

RESPONSIBILITIES

For the execution of the agreement, the Bellachat hostel calls for several categories of service providers and should not be mistaken for them. They keep however their own responsibilities toward any customer for their own activities according to their status and their regulation. The Bellachat hostel will not interfere in any dispute between the customer and a service provider. Similarly, the hostel should not be taken as responsible and the customer cannot claim any indemnity in case of failure of the service provider of in case of force majeure. In no case shall the Bellachat hostel be taken as responsible for circumstances of force majeure, act of God or acts of another.

Date

Read and approved

Signature